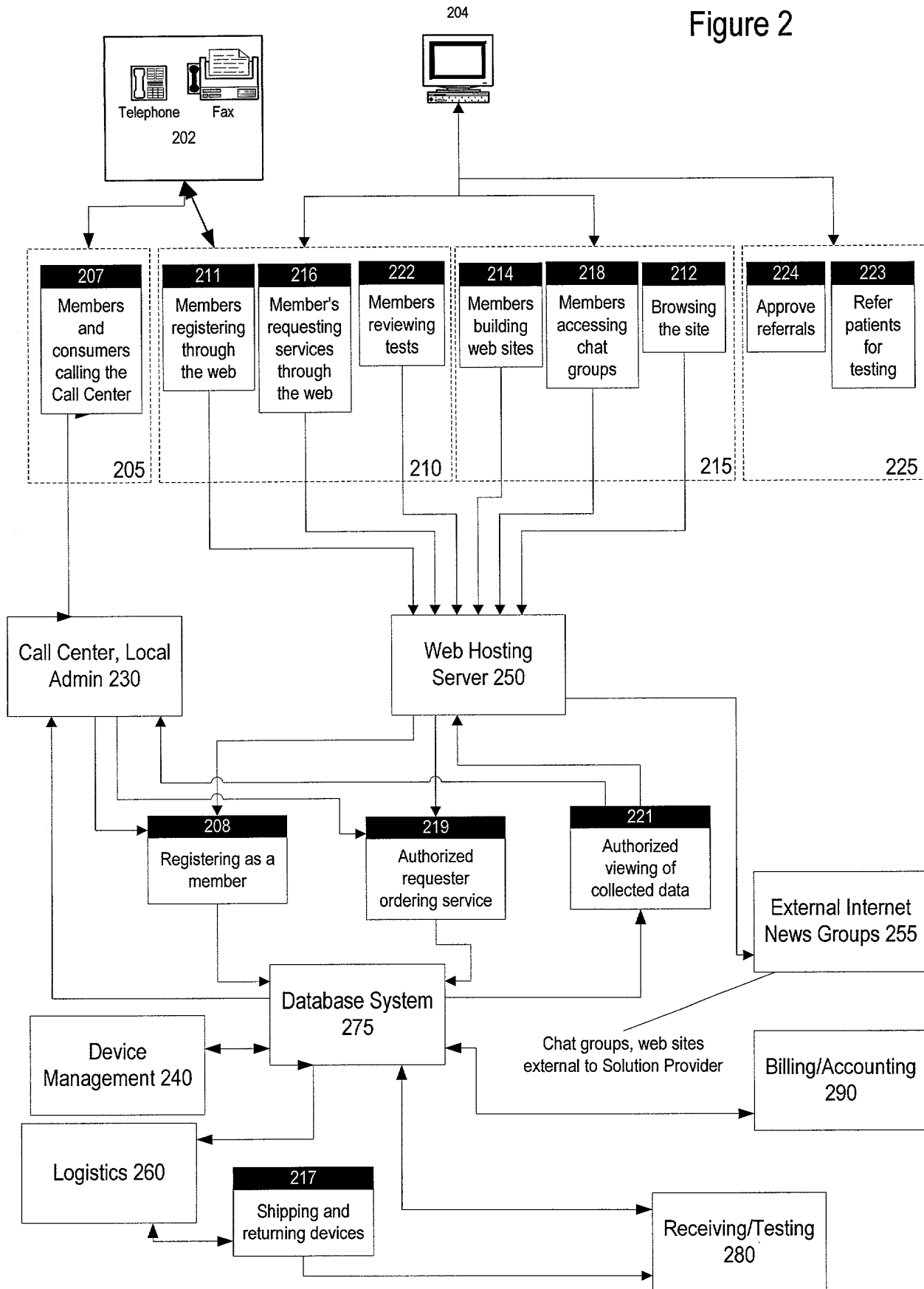


Figure 1

Figure 2



Call Center or Web Interface

Figure 3A

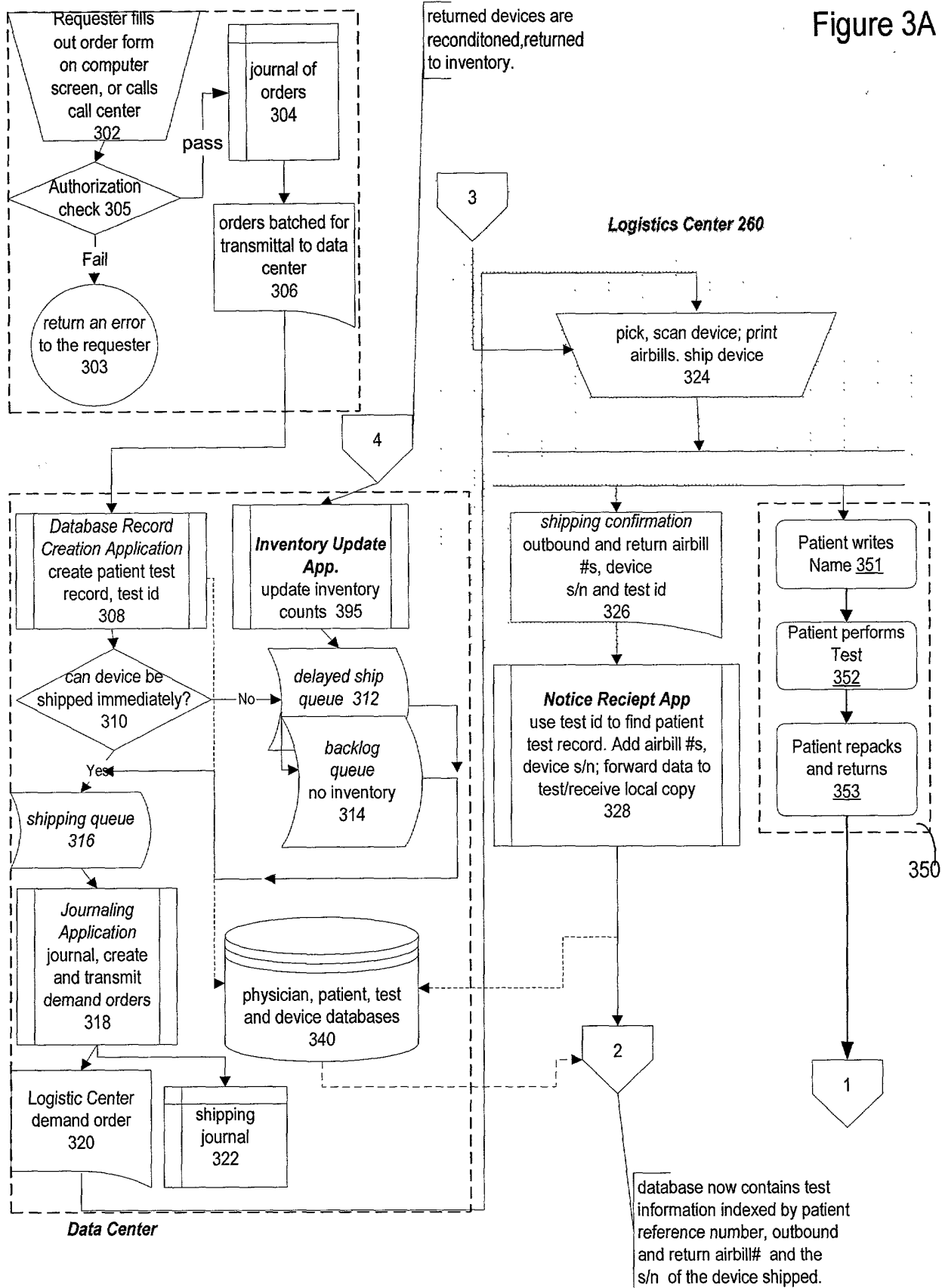
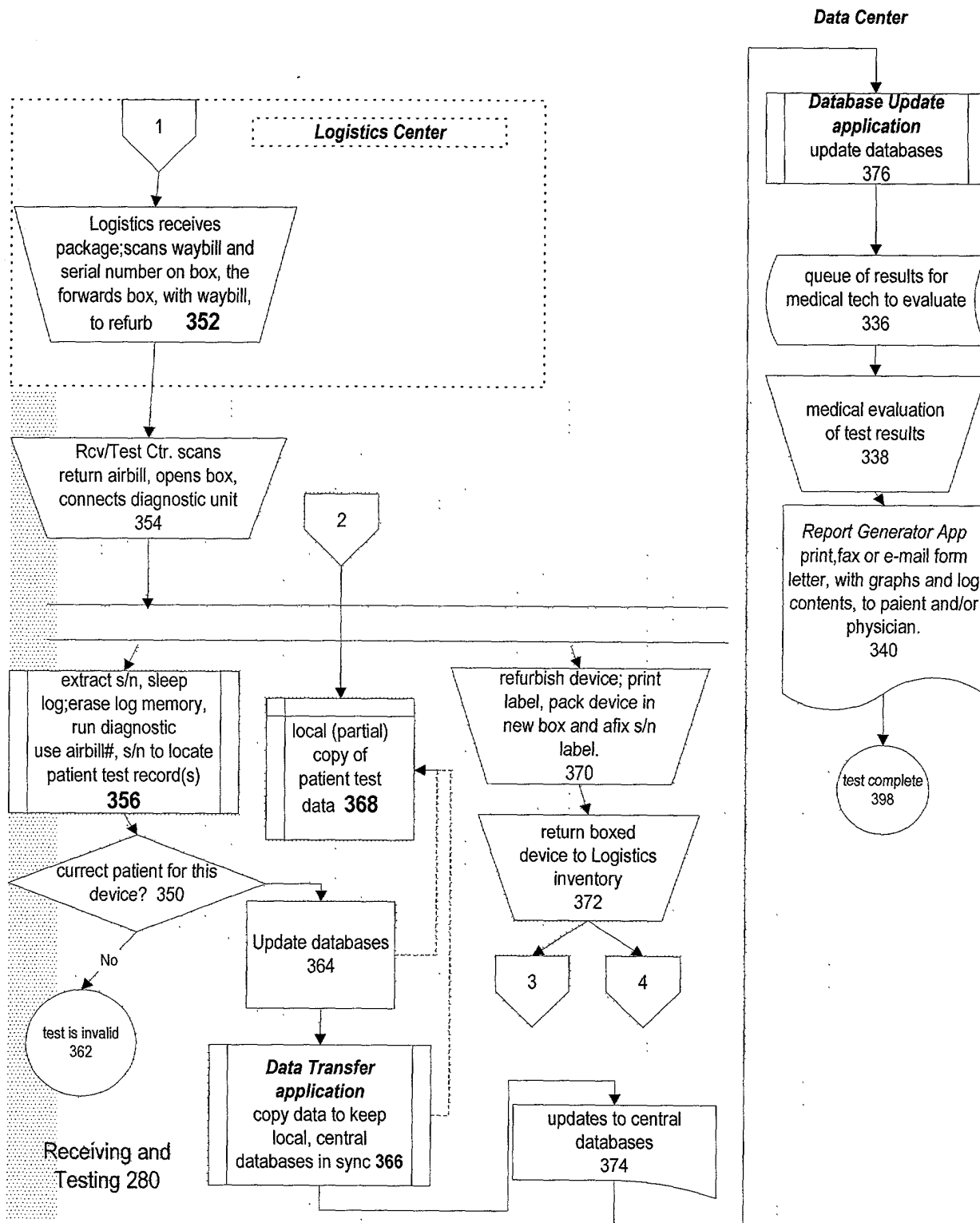


Figure 3B



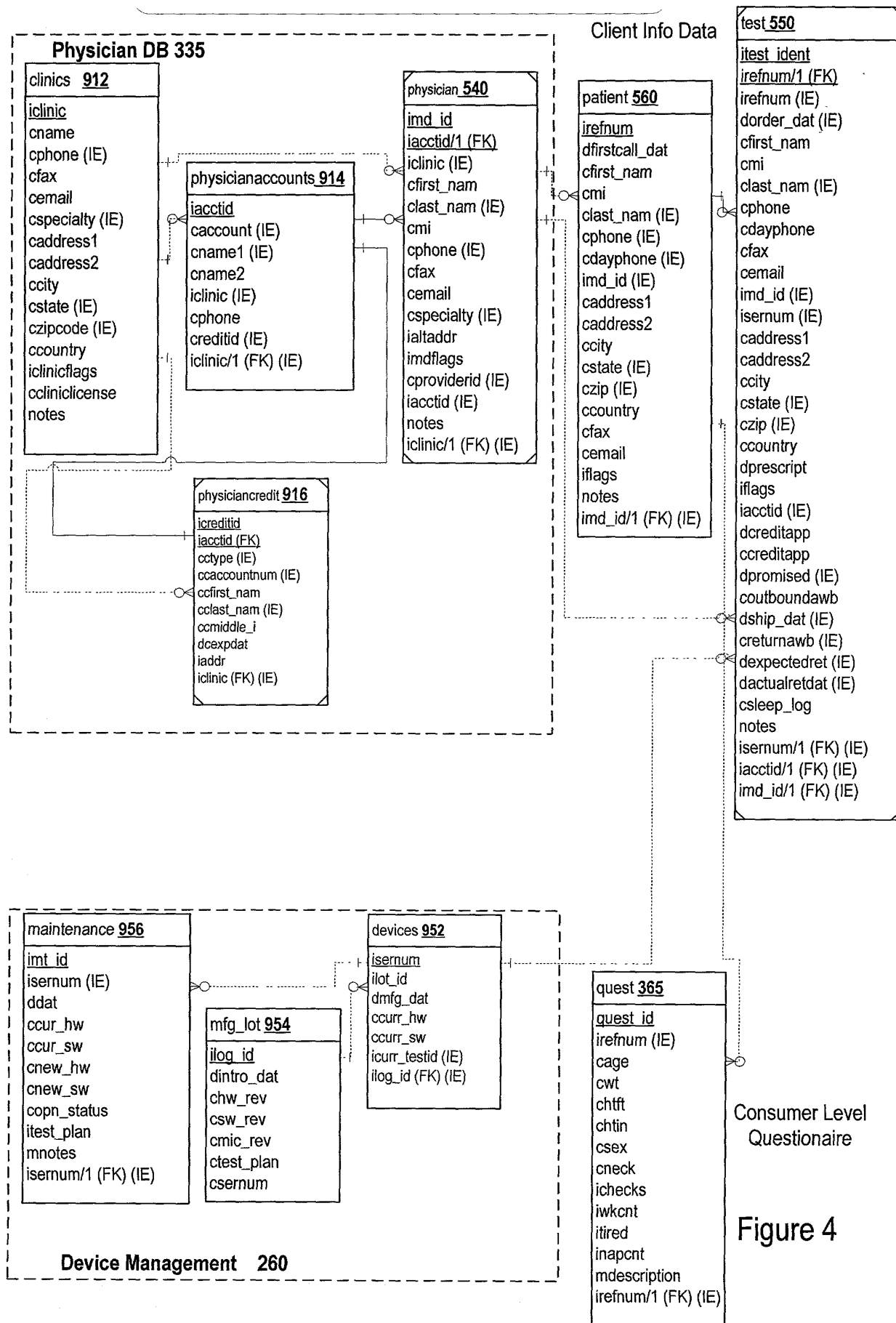


Figure 4

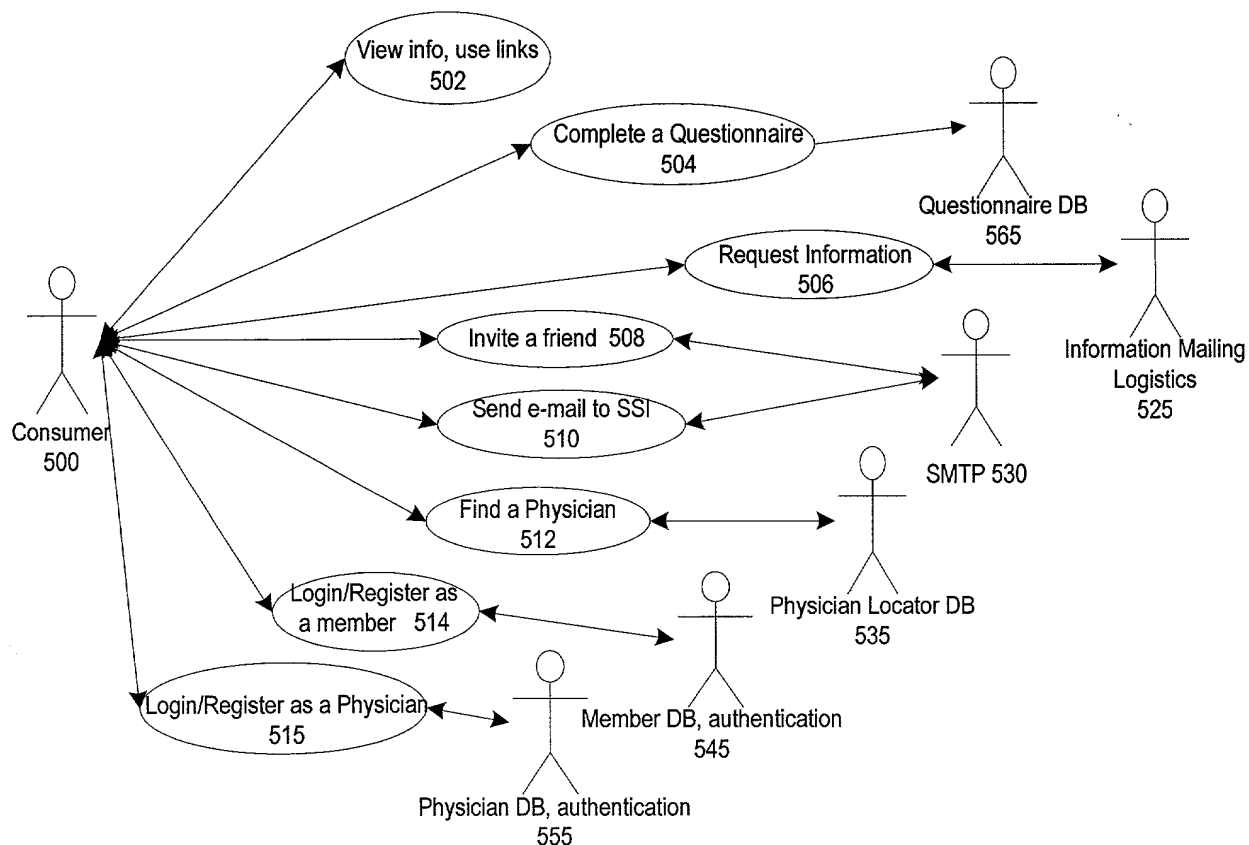


Figure 5

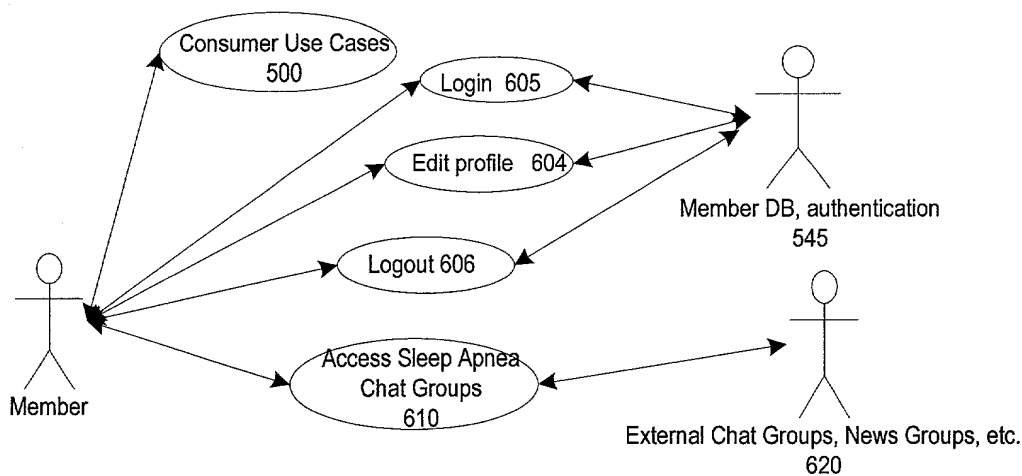


Figure 6

Figure 7

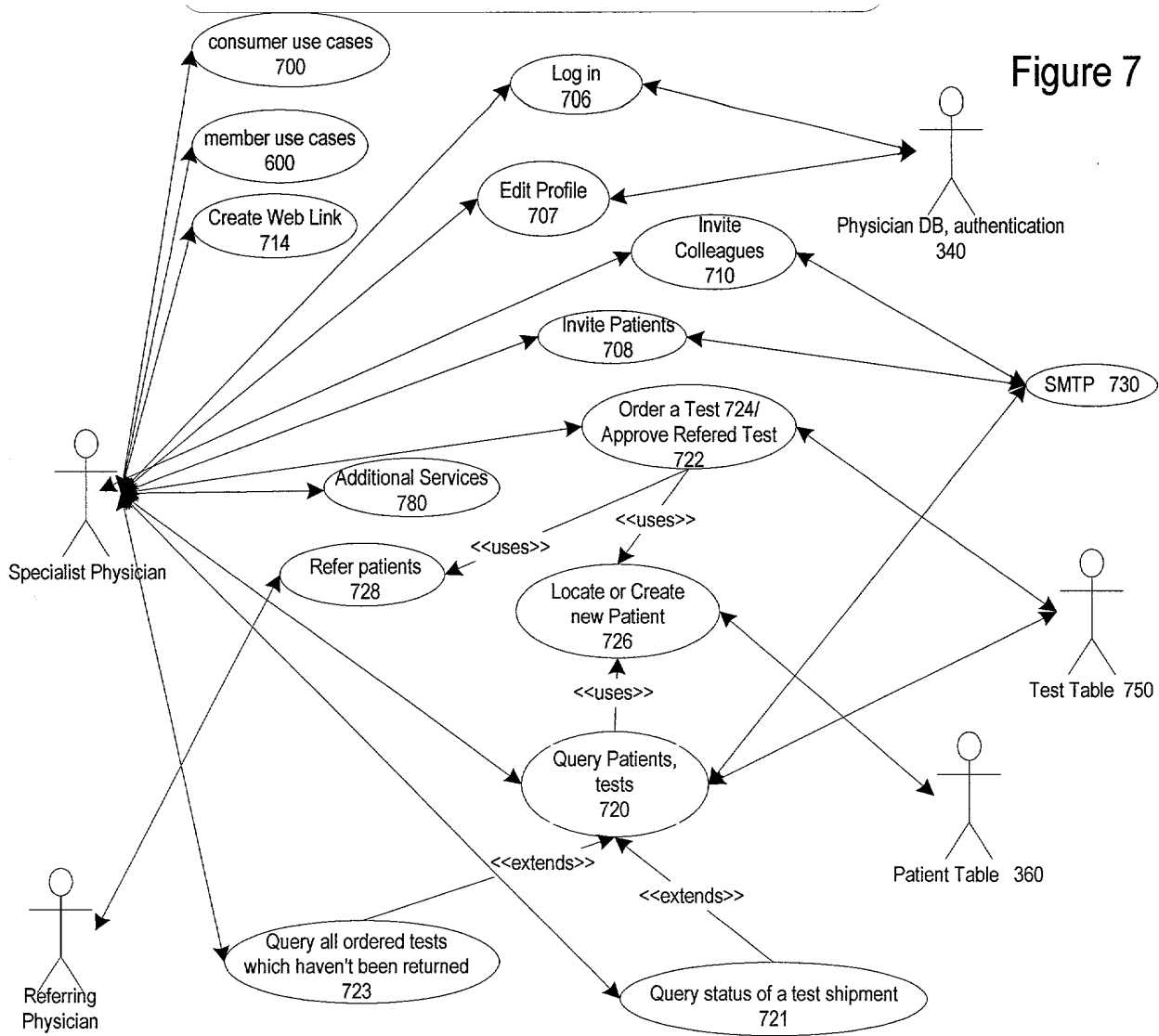
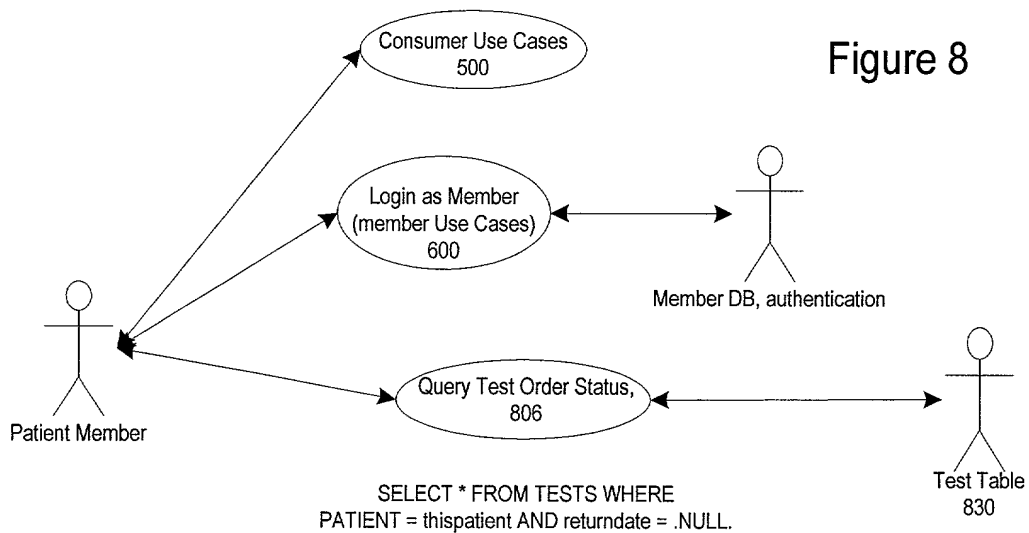


Figure 8



SELECT * FROM TESTS WHERE
PATIENT = thispatient AND returndate = .NULL.